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Dee May Director Federal Regulatory Affairs

November 12, 1999



Ex Parte

Ms. Magalie Roman Salas Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554



Re: CC Docket No. 99-295: In the Matter of Application of Bell Atlantic Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in New York

Dear Ms. Salas,

At the request of the Common Carrier Bureau Policy Division, Bell Atlantic met with representatives of the CCB on November 10 to address their questions regarding Loop Unbundling related issues. Attending from Bell Atlantic were, Leslie Vial, Augie Trinchese, John White, Bob Brant, Mike Glover, Jim Pachulski, Tom Maguire, and Ed Riley. Representatives from the Common Carrier Bureaus were Eric Einhorn, Johanna Mikes, Andrea Kearney, Sanford Williams, John Adams, Daniel Shiman, Rhonda Lien, Julie Patterson and Raj Kannan. The attached charts were used during the oral presentation.

As outlined in the Public Notice (DA-99-2014) issued by the FCC on September 29, 1999, the 20 page ex parte limit does not apply to this ex parte since Bell Atlantic is responding to direct questions raised by Commission staff and reviewed material addressed in our original application. The page limitation also does not apply to the material attached because it was used during the ex parte meeting to facilitate discussion. An ex parte could not be filed due to the lateness of the hour on November 10 and November 11 was a federal government Holiday.

Please feel free to contact me with any questions.

Sincerely,

Attachment

J. Adams

R. Lien

J. Mikes

S. Williams

E. Einhorn

R. Kannan

J. Patterson

A. Kearney

C. Mattey

D. Shiman

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Bell Atlantic-New York 271 Application

FCC Ex Parte Presentation On Unbundled Loops

November 10, 1999





Competitive Landscape in New York

Competitors are serving more than 1.3 million lines.....

- More than 720,000 lines through their own facilities (predominantly CLECs with their own switches serving customers over their own fiber facilities)
- More that 300,000 lines through resale (including 250,000 business lines and more than 60,000 residential lines)
- More than 300,000 lines through unbundled elements
 - Nearly 250,000 unbundled loops provided as part of platform (predominantly to serve residential customers)
 - More than 55,000 unbundled loops used by competing carriers with their own switches

Local Competition in New York

CLEC Facilities-Based Lines

800,000

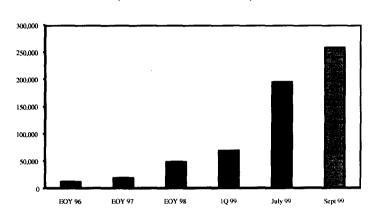
700,000

500,000

400,000

200,000

CLEC Loops (Unbundled and Platform)



CLEC Collocation Sites

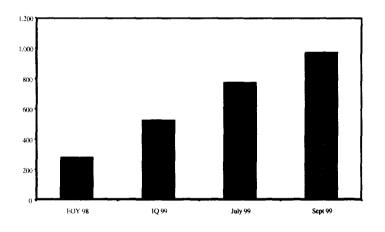
1Q 99

July 99

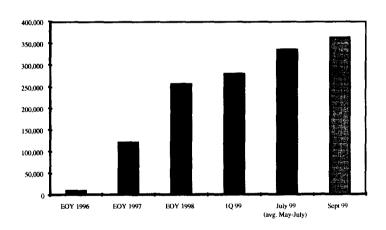
Sept 99

100,000

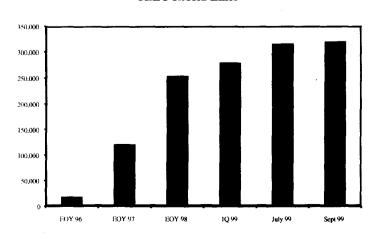
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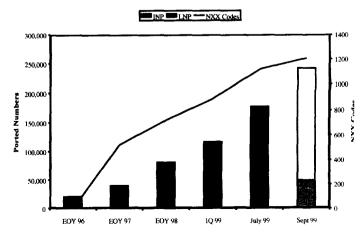
CLEC Interconnection Trunks



CLEC Resold Lines



CLEC Ported Numbers and NXX Codes



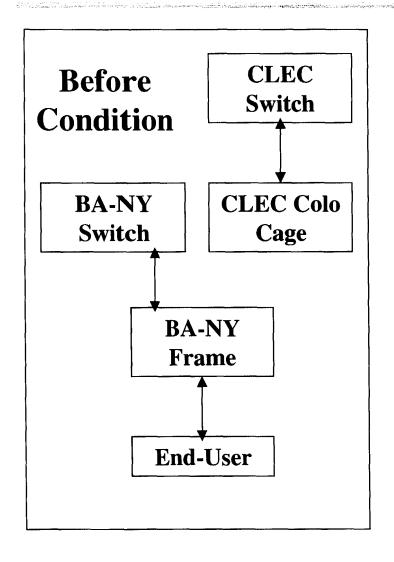


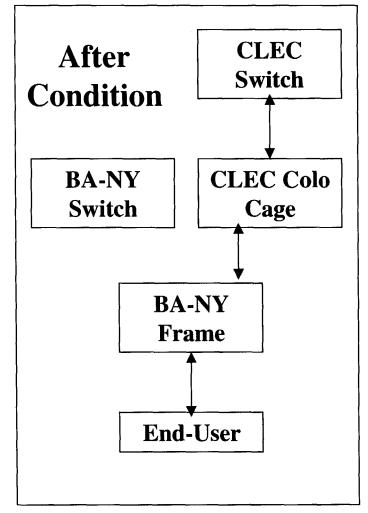
Unbundled Loop Hot Cuts

- BA-NY overall performance since June 21 is nearly 93 percent on time
- Performance carefully monitored by NY PSC
 - Reviewed July data for AT&T hot cut orders. Found AT&T's data unreliable. Confirmed July performance at 91%
 - Conducted review of August AT&T hot cut orders with similar findings on data reliability and performance (91.5%)
- AT&T Issues:
 - Following the process
 - Service outages



Simplified Hot Cut





November 10, 1999



Simplified Hot Cut Process

End user wants move	Application Date	Application Date Plus	Due Date Minus2	Hot Cut Due Date	Post Frame Due Time
•End User contacts CLEC looking to move existing service from BA-NY to CLEC	•CLEC sends LSR •BA either queries or accepts and issues LSRC •Order flows to BA Facility Assignment, RCCC, RCMAC	•RCCC verifies order •RCCC sends WFA / DI tickets to Frame	•BA LNP Trigger due •Frame verifies off (BA) and on (CLEC) appearance on MDF •RCCC contacts CLEC only if problems	•RCCC contacts CLEC for Go / No Go, advising Frame of direction •If Go, Frame completes, notifies RCCC who advises CLEC of cut status	•If complete, CLEC has one hour to accept or reject •After one hour, BA completes service order and eventually pulls translation



AT&T Hot Cut Process Issues

- Date Due minus 2 check
 - Purpose of check is to identify CLEC dial tone problems
 - PSC reconciliation scores a hot cut as a miss if check not completed and CLEC not given opportunity to correct dial tone problem
- Go/No Go Call
 - Process submitted as AT&T attachment never accepted by NYPSC and CLECs
 - AT&T operations team agreed that the Go/No Go call is not a problem



AT&T Hot Cut Process Issues

• IDLC Facilities Check

- Less than one percent of hot cuts involve IDLC facilities
- BA-NY committed to standard intervals regardless of whether the loop is served by IDLC facilities
- BA-NY looks for alternative facilities as soon as order is accepted
- BA-NY dispatches on DD-1 to test alternative facilities
- If DD-1 dispatch fails to ensure alternate facilities, BA-NY will attempt to push a pair through. Though this effort is usually successful, it many times results in a missed appointment.



AT&T Hot Cut Service Outages

- NY PSC reviewed CLEC claims of service outages in July and found that they:
 - "did not yield evidence of widespread outages resulting from the hot cut process; indeed many of the service disruptions reported by competitors were no greater than inconveniences such as static on the line, and were no more and no different from disruptions Bell Atlantic NY retail customers experienced."
- AT&T's service outage data is unreliable:
 - NY PSC determined that most of AT&T's claimed outages were not attributable to BA-NY
 - Significant number of hot cuts were accepted by AT&T as working
 - AT&T took on average 56 hours to report service outages to BA-NY
 - BA-NY restored service quickly
 - Half restored within 24 hours of report from AT&T
 - 75 percent restored within 48 hours



DSL Loop Issues

- DSL Products
- Loop Provisioning Process
- Loop Qualification Information
- Loop Conditioning



Digital Loop Products

- Premium Digital Loops (used by CLECs to provide DSL service)
 - Loops that meet technical specs for ISDN service
 - Through September, over 3,300 premium loops provided to CLECs
- ADSL Loops
 - Copper loops less than 18,000 feet without load coils
 - Through September, over 1,100 ADSL loops provided to CLECs
- HDSL Loops
 - Copper loops less than 12,000 feet without load coils
- Digital Design Loop Offering
 - Tariff offering of loop conditioning services on all lengths of copper loops
 - Removal of load coils on loops longer than 18,000 feet
 - Removal of bridge taps
 - Addition of electronics that extend the effective range of ISDN/IDSL equipment on longer loops



DSL Loop Provisioning Process

- NY PSC Collaboratives
- BA-NY is doing cooperative testing on DSL loop installations
 - 824 ADSL loops provisioned using this process
 - Only 21 less than three percent had trouble reports
- Average installation interval is approximately 7 days for CLECs' unbundled ADSL loops in parity with BA-NY's ADSL service
- Order confirmation performance will improve as more central offices are added to loop qualification database



Testing Challenges

Dry Copper Pair:

- No Dial Tone
- No Telephone Number
- No MLT availability
- No Battery
- No NT-1, No SPID
- No MTU or 1/2 Ringer
- Tone sometimes available
- Training tone intermittent and differs for each technology
- Different Test Signatures:

Looking from Field to DSLAM: open, Line Unit

Looking from C.O. to Modem: SC, CPE, Router

- Large variety of different loop technologies and equipment vendors



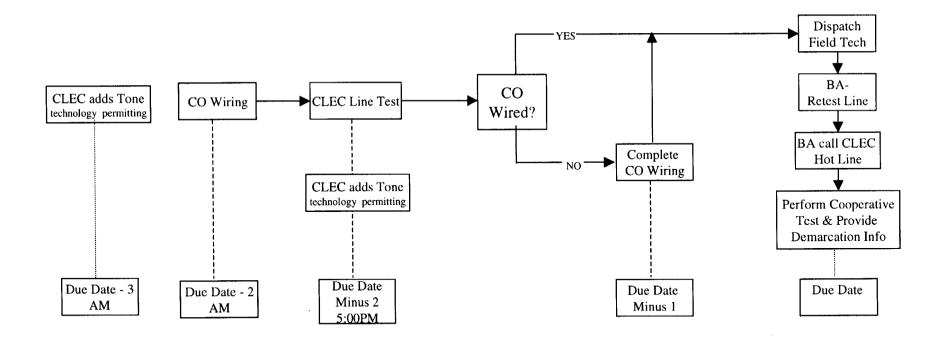
Cooperative Testing

Goals:

- Steady and Standard Tone Generation Eliminates Connectivity Concerns
- Shared Test Results Early AM on Due Date
- Testing to NID with Maintenance Benchmarks Established and Shared



DSL Dispatch Process





DSL Loop Qualification Information

- BA-NY provides a mechanized loop qualification database
 - Identifies which loops meet ADSL loop technical requirements
 - Provides lengths of unloaded loops including loops greater than 18,000 feet
 - By the end of 1999, the database will include over 90 percent of central offices with collocation
 - Contains more information than available to BA-NY retail representatives
- BA-NY provides manual loop qualifications within 48 hours
 - Available throughout New York
 - Advises CLECs whether load coils or digital loop carrier are on loop
- BA-NY provides engineering queries within 72 hours
 - Available throughout New York
 - Provides more information to CLECs: the physical loop length; the number and location of load coils; the length and location of bridge taps; the gauge of the wire; and the locations of digital loop carrier
 - Requires a search of complex paper records



Loop Qualification

- Loop Planning Rules (Embedded Network)
 - Maximum loop resistance 1300 Ohms
 - Loading required on any loop over 18,000 ft
 - Bridge Tap on non loaded plant limited to 6,000 ft
 - Theoretical design = 2 gauges



Order Entry

http://166.68.105.9/WG_TIS_WS04/ncgi/entry.sh/lxr/1/lxr

Loop Quaimea	wc_
Key: 🗭 Required 😂 Co	nditional @ Optional
Loop Qualifica	ation - xDSL Eric Bive
End User State	● New York
Customer Indicator	UNE T
Service Provider	4634
Service Arca ID	
Service Address Telephone Number	315446
Service Address House Number	
Service Address House Number Suffix	66
Assigned House Number	
Route Number	
Box Number	
Service Address Street Directional	○ ▼
Service Address Street Name	
Service Address Thoroughfare	
Service Address Street Suffix	
Unit Type	
Unit Information	
Elevation	
Structure Type	
Structure Information	<u> </u>
Service Address City	
Service Address State	New York V
Street Address Zip Code	
Submit Hold (Order Cancel

1 of 1 8/9/99 2:07 PM



View Request/Response

http://166.68.105.9/WG_TIS_WS04/ncgi/dum.../lxr/responses/rsanche/lxr.990809.109.12

Go to Service Request Page

Loop Qualification - xDSL

View the RAW EIF File

Administrative Data Table											
Billing Telephone Number	2123954085										
End User State	NY										
Customer Indicator	C										
Version	AA Sec.										
Customer Negotiator Name	Roslyn Sanchez										
Purchase Order Number	19990809140753										
Customer ID	ZBEL										
Customer Negotiator Telephone Number	2123954085										
Business Segment	R										
Loop	Qualification - xDSL										
Service Address State	NY										
xDSL Services Available	640KBPS/90KBPS 1.6MBPS/90KBPS 7.168MBPS/680KBPS										
xDSL Qualification Indicator	Y										
Loop Length	1.9										

1 of 1 8/9/99 2:10 PM



Order Entry

http://166.68.105.9/WG_TIS_WS04/ncgi/deleteord.sh/lxt

Loop Qualification - xDSL ے، دی ITHACO TIOGA Key: Required Conditional Optional AU RORA Loop Qualification - xDSL ITHACA NY **End User State** New York नि **Customer Indicator** UNE TT **4634** Service Provider Service Area ID 607272 Service Address Telephone Number Service Address House Number Service Address House Number Suffix Assigned House Number Route Number Box Number 43 Service Address Street Directional T Service Address Street Name Service Address Thoroughfare Service Address Street Suffix 43 Unit Type Unit Information Elevation Structure Type Structure Information Service Address City 6 Service Address State New York v Street Address Zip Code Submit Hold Order Cancel

10, 1999



View Request/Response

http://166.68.105.9/WG_TIS_WS04/ncgi/dum.../lxr/responses/rsanche/lxr.990809.108.12

Go to Service Request Page

Loop Qualification - xDSL

View the RAW EIF File

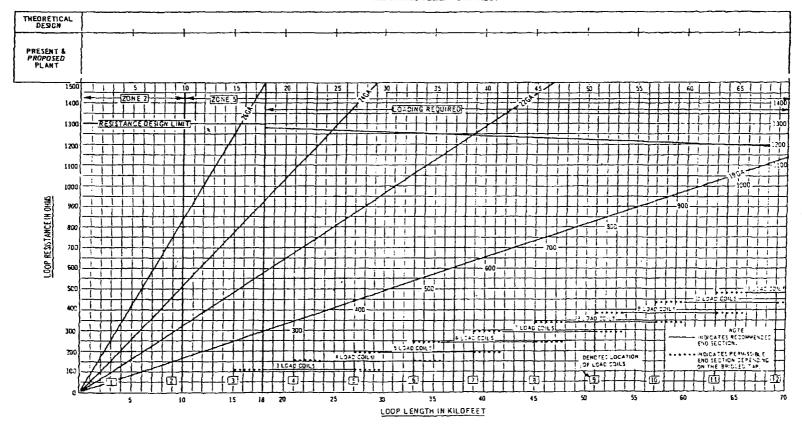
Administrative Da	ta Table						
Billing Telephone Number	2123954085						
End User State	NY						
Customer Indicator	C						
Version	AA						
Customer Negotiator Name	Roslyn Sanchez						
Purchase Order Number	19990809140407						
Customer ID	ZBEL						
Customer Negotiator Telephone Number	2123954085						
Business Segment	R						
Loop Qualification	n - xDSL						
Service Address State	NY						
xDSL Services Available	Loop is not qualified						
xDSL Qualification Indicator	Y						
Loop Length	16.4						

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New York Telephone Company Engineering School Outside Plant Engineering - Course 1
(Basic) - Lesson 4 - R3.7.71
EXEIBLT #24
Page 24 of 30
SLIDE #15

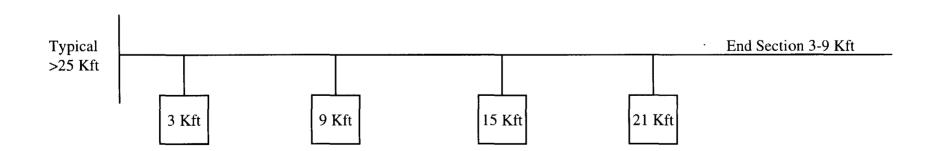
RESISTANCE DESIGN WORK SHEET





Number of Loads at Loop Length

Kilofeet	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
# of Loads	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	3	3	3	3	3	4	4	4	4	4	4

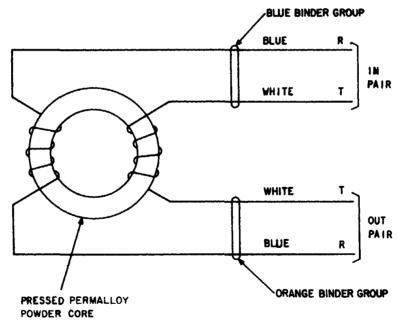




Cable Gauge vs. Loop Length

	Total Kft	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
	26 Gauge		2	3	4	5	6	7	8	9	10	11	12	13	14	15	14.5	13.0	11.5	9.0	7.5	6.0	4.0	2.5	1.0						
Kilofeet of	24 Gauge	•	-	_	-	-	-	-	•	-		•	_	_	-	-	1.5	4.0	6.5	10.0	12.5	15.0	18.0	20.5	23.0	24.0	22.0	20.0	18.5	17.5	15.5
	22 Gauge	-	_	-	-	-	1	-	•	-	-	,		_	-	1	•	-	-	-	-	-		•	<u>-</u>	1.0	4.0	7.0	9.5	11.5	14.5

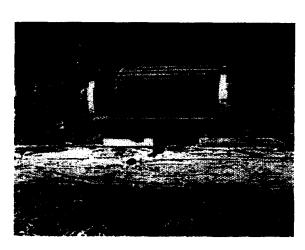
Simple Load Coil



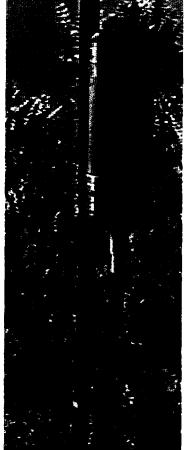


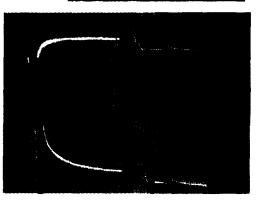
Load Coil Cases













DSL Loop Conditioning

- BA-NY has tariffed standardized rates for loop conditioning
 - Removal of load coils on any length of copper loop
 - Removal of bridge taps on any length of copper loop
 - Addition of electronics that extend the effective range of ISDN/IDSL equipment on longer loops
- BA-NY provides alternative facilities on loops with DLC
 - If alternative facilities are available to customer location and those facilities are DSL-capable, BA-NY will provision DSL loops using those alternative facilities at no additional charge